



Office of the Attorney General  
State of Texas

DAN MORALES  
ATTORNEY GENERAL

November 24, 1998

Mr. Saul Pedregon  
Assistant City Attorney  
Criminal Law and Police Division  
City of Dallas  
2014 Main Street, Room 206  
Dallas, Texas 75201

OR98-2851

Dear Mr. Pedregon:

You ask whether certain information is subject to required public disclosure under chapter 552 of the Government Code. Your request was assigned ID# 119950.

The City of Dallas Police Department received a request for "all 911 calls" from 6:30 to 6:45 p.m. on June 5, 1998, and "a copy of 911 calls made" by a named individual from a particular telephone number. You submit a record of "calls for service" for the time frame specified by the requestor. You advise that this record is the only information you have which is responsive to the request. You seek to withhold portions of this record under section 552.101 of the Government Code in conjunction with section 772.318 of the Health and Safety Code.

Section 552.101 of the Government Code requires withholding information made confidential by statute. Section 772.318 of the Health and Safety Code makes caller telephone numbers and addresses furnished by computerized 911 service suppliers or business service users confidential. *See* Open Records Decision No. 649 (1996). To the extent that the 911 call information at issue here was furnished by a service supplier or business service user under Health and Safety Code chapter 772, subchapter D, of which section 772.318 is a part, we agree that originating telephone numbers and addresses are confidential and must be withheld.<sup>1</sup> The remaining portions of the "calls for service" records you submitted must be released.

---

<sup>1</sup>Open Records Decision No. 649 (1996) notes that of subchapters B, C, D, and E of chapter 772, "Local Administration of Emergency Communications," subchapters B, C, and D contain identical confidentiality provisions. *See* Health and Safety Code §§ 772.118, 772.218, and 772.318. Subchapter E, however -- "Emergency Communication Service: Counties with Population over 1.5 Million" -- contains no such confidentiality provision.

We are resolving this matter with an informal letter ruling rather than with a published open records decision. This ruling is limited to the particular records at issue under the facts presented to us in this request and should not be relied upon as a previous determination regarding any other records. If you have questions about this ruling, please contact our office.

Yours very truly,



William Walker  
Assistant Attorney General  
Open Records Division

WMW/ch

Ref: ID# 119950

Enclosures: Submitted documents

cc: Mr. Gene McKinney  
1341 W. Mockingbird, Suite 100E  
Dallas, Texas 75147  
(w/o enclosures)