

January 11, 1999

Ms. Pavala Hall  
Assistant City Attorney  
Criminal Law and Police Division  
City of Dallas  
Municipal Bldg.  
Dallas, Texas 75201

OR99-0088

Dear Ms. Hall:

You ask whether certain information is subject to required public disclosure under the Texas Open Records Act (the "act"), chapter 552 of the Government Code. Your request was assigned ID# 121354.

The City of Dallas Police Department received two requests for "911 calls" for a particular location during a specified time period. We believe that a prior ruling, Open Records Letter No. 98-2551 (1998) answers your questions concerning originating telephone numbers and addresses on 911 call reports. See Open Records Decision No. 649 (1996). You may rely upon ORL 98-2551 (enclosed) as a previous determination on this issue under section 552.301 of the Government Code, and thus need not ask this office again for a decision concerning these types of records.

We also note that in your letter, dated November 10, 1998, you assert that "[b]ecause some of the requested information eludes [sic] to allegations of child abuse, the information in the 911 service call reports pertaining to child abuse, child neglect and sexual assault to a child is within the scope of section 261.201 of the Family Code." Section 261.201(a) of the Family Code in conjunction with section 552.101 of the Government Code protect "a report of alleged or suspected abuse or neglect." Section 552.101 excepts from disclosure "information considered to be confidential by law, either constitutional, statutory, or by judicial decision."<sup>1</sup> We agree that to the extent the responsive service call reports contain such information, you must withhold it under section 552.101 in conjunction section 261.201 of the Family Code.

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<sup>1</sup>To the extent the responsive records contain confidential information, we advise you to exercise caution in releasing the information to the public. See Gov't Code § 552.352.



OFFICE OF THE  
ATTORNEY GENERAL  
STATE OF TEXAS

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JOHN CORNYN  
Attorney General

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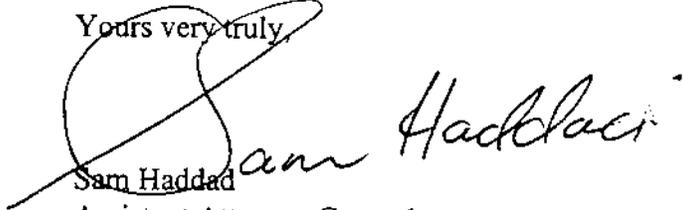
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Finally, we note that in your letter to this office, you raise section 51.14 of the Texas Family Code as it pertains to juvenile records, and assert that certain information disclosed in the 911 service call report is subject to this provision. We agree that to the extent the service call reports contain such information, you must withhold it under section 552.101 in conjunction section 51.14 of the Texas Family Code. We assume the remaining information, for which you have not raised an exception, will be released.

We are resolving this matter with an informal letter ruling rather than with a published open records decision.<sup>2</sup> This ruling is limited to the particular records at issue under the facts presented to us in this request and should not be relied upon as a previous determination regarding any other records. If you have questions about this ruling, please contact our office.

Yours very truly,

  
Sam Haddad  
Assistant Attorney General  
Open Records Division

SH/nc

Ref.: ID# 121354

Enclosures: Submitted documents  
Open Records Letter No. 98-2551 (1998)

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<sup>2</sup>In conclusion, we assume that the "representative sample" of records submitted to this office is truly representative of the requested records as a whole. See Open Records Decision Nos. 499 (1988), 497 (1988) This open records letter does not reach, and therefore does not authorize the withholding of, any other requested records to the extent that those records contain substantially different types of information than that submitted to this office.