



ATTORNEY GENERAL OF TEXAS  
GREG ABBOTT

January 31, 2011

Ms. Susan Camp-Lee  
Attorney for City of Round Rock  
Sheets & Crossfield, P.C.  
309 East Main Street  
Round Rock, Texas 78664-5246

OR2011-01541

Re: Request for all proposal responses, correspondence with bidders and bid tabulations/scoring sheets associated with RFP #10-946-33, Utility Billing Outbound Notification Calls

Dear Ms. Camp-Lee:

The Office of the Attorney General has received your request for a ruling and assigned your request ID# 412758.

After reviewing your arguments and the submitted information, we have determined your request does not present a novel or complex issue. Thus, we are addressing your claims in a memorandum opinion. You have released VoiceShot's proposal and claim the remaining fourteen proposals may be withheld from the requestor pursuant to section 552.104 of the Government Code. We have considered your arguments and the submitted information and have determined that in accordance with section 552.104, you may withhold the submitted information. To the extent the rest of the requested information exists, we assume you have released it. *See* Gov't Code §§ 552.301, .302.

For more information on the cited exception, as well as information on the rights and obligations of governmental bodies and requestors, please refer to open government information contained on the Office of the Attorney General website at [www.oag.state.tx.us](http://www.oag.state.tx.us). You may also contact our Open Government Hotline at 1-877-OPENTEX.

Enc. Submitted documents

cc: Requestor  
(w/o enclosures)