



KEN PAXTON  
ATTORNEY GENERAL *of* TEXAS

# **Rent and Relocation Overview**

## **January 2025**

# Rent and Relocation Assistance

- Definitions
- Eligibility
- Limits
- Forms

*Note: The CVC Program recommends applicants develop a safety and relocation plan with a local victim advocate or liaison. We encourage everyone work locally with available resources to find a safe location to relocate.*

# Collateral Sources

CVC is the last source of payment by law. All other collateral sources must pay before any payment by the program. A collateral source is any other readily available resource that can be used to cover crime-related costs.

Examples of collateral sources for rent and relocation are:

- Housing authority assistance;
- Transitional military benefits; and
- Assistance through social service organizations.

# Consanguinity & Affinity

Consanguinity – a close relation or connection, related by blood:

- First degree – mother, father, son, daughter.
- Second degree – grandparents or grandchildren.
- Third degree – aunts, uncles, cousins.
- Includes half relationships (half-siblings).

Affinity – a relationship by marriage:

- Step-relationships.
- In-law relationships.

# Good Cause

Good Cause - adequate or substantial grounds or reason to take a certain action based on the circumstances of each individual case.

# Rent and Relocation Assistance Is Available...

## **For victims of :**

Family violence (June 19, 1999)

Sexual Assault in their residence (September 1, 2001)

Human trafficking (September 1, 2013)

Stalking (September 1, 2015)

Attempted Murder of a child in their residence  
(September 1, 2019)

Dating violence (September 1, 2023)

## **For victims or claimants with:**

A health or safety need to relocate (September 1, 2023)

# Family Violence

## **For victims of Family Violence, including Dating Violence (September 1, 2023) :**

Article 56B.003(6) “Family violence” has the meaning assigned by Section 71.004 , Family Code.

Sec. 71.004 FAMILY VIOLENCE. “Family violence” means:

- (1) an act by a member of a family or household against another member of the family or household that is intended to result in physical harm, bodily injury, assault, or sexual assault or that is a threat that reasonably places the member in fear of imminent physical hard, bodily injury, assault, or sexual assault, but does not include defensive measures to protect oneself;
- (2) abuse, as that term is defined by Sections 261.001(1)(C),(E),(G),(H),(I),(J),(K), and (M), by a member of a family or household toward a child of the family or household; or
- (3) Dating violence, as that term is defined by Section 71.0021.

# Sexual Assault in Residence

## **For victims of sexual assault in their residence (September 1, 2001)**

"Sexual Assault" means an offense under the following sections of the Texas Penal Code:

- § 21.02: Continuous Sexual Assault of a Minor or Disabled Person
- § 21.11(a)(1): Sexual Assault and Indecency of a Child
- § 22.011: Intercourse and Penetration Without Consent
- § 22.021: Aggravated Sexual Assault

Note: A sexual assault anywhere in the apartment complex where a victim resides qualifies for relocation.



# Human Trafficking

## **For victims of human trafficking (September 1, 2013)**

TEX. PENAL CODE § 20A.02. TRAFFICKING OF PERSONS. (a) A person commits an offense if the person knowingly:

- (1) traffics another person with the intent that the trafficked person engage in forced labor or services;
- (2) receives a benefit from participating in a venture that involves an activity described by Subdivision (1), including by receiving labor or services the person knows are forced labor or services;
- (3) traffics another person and, through force, fraud, or coercion, causes the trafficked person to engage in conduct

# Stalking

## **For victims of Stalking (September 1, 2015)**

TEX. PENAL CODE § 42.072

(a) A person commits an offense if the person, on more than one occasion and pursuant to the same scheme or course of conduct that is directed specifically at another person, knowingly engages in conduct that:

(1) constitutes an offense under Section 42.07 , or that the actor knows or reasonably should know the other person will regard as threatening:

(A) bodily injury or death for the other person; or

(B) that an offense will be committed against:

(i) a member of the other person's family or household;

(ii) an individual with whom the other person has a dating relationship: or

(iii) the other person's property;

# Attempted Murder of a Child in Residence

## **Attempted murder of a child in their residence (September 1, 2019)**

TEX. PENAL CODE § 6.03. DEFINITIONS OF CULPABLE MENTAL STATES. (a) A person acts intentionally, or with intent, with respect to the nature of his conduct or to a result of his conduct when it is his conscious objective or desire to engage in the conduct or cause the result.

TEX. PENAL CODE § 15.01. CRIMINAL ATTEMPT. A person commits an offense if, with specific intent to commit an offense, he does an act amounting to more than mere preparation that tends but fails to affect the commission of the offense intended.

TEX. PENAL CODE § 19.02. MURDER. A person commits an offense if he intentionally or knowingly causes the death of an individual.

Note:

- a) the suspect/offender must have the conscious desire to cause the death of a person and does a dangerous or deadly act but fails to kill anyone.
- b) If a person attempts to kill a specific person but is mistaken as to the identity or circumstances and, in fact, actually attempts to a kill a different person, he has committed attempted murder.

# Limits

For crimes before 9/1/2023:

- \$2,000 is available for relocation deposits and expenses.
- Three months of rent, not to exceed \$1,800.

For crimes on or after 9/1/2023:

- \$5,000 is available per claim for rent and relocation expenses.
- Two persons per claim may relocate:
  - A victim and a claimant
  - Two claimants, if the victim is deceased

**The amount available for dates on or after 9/1/2023 does not change if two relocation requests are approved.**

# Limits on or after 9/1/2023

Art. 56B.003(10)(H) reasonable and necessary costs for relocation and housing rental assistance payments as provided by Article 56B.106(c) and (c-1).

Art. 56B.106(c-3) A victim or claimant may not receive more than \$5,000 in the aggregate for relocation expenses and housing rental expenses under Subsection (c) or (c-1).

# Health or Safety Need - Eligibility

Victims who do not qualify based on the listed crime types may be eligible for rent and relocation assistance if they can establish a health or safety need to relocate.

The following claimants can apply for relocation assistance on a victim's claim if they can establish a health or safety need to relocate:

- A dependent of the victim;
- A family member of the victim who previously resided with the victim for a period of not less than two years; and/or
- A household member of the victim.

**This only applies for dates of crime on or after 9/1/2023.**

# Health or Safety Need – Proving Eligibility

If a victim that does not qualify by crime for relocation or a claimant requests relocation and rental assistance on the CVC application, CVC will:

- Review the offense report to determine if an ongoing safety threat to that person is noted.
- Send a Relocation Request Form to the applicant if the offense report does not confirm the ongoing threat.
- Review the documentation submitted supporting the health or safety need for the applicant. Verification may be from a health care provider, victim advocate, or law enforcement official.
- Send the relocation packet to the approved person; or
- Send a formal denial if there is insufficient information to approve.

# Health or Safety Need - Examples

## Example 1:

Victim and suspect met at a party. Suspect offered victim a ride home from the party. Suspect takes victim to his house and sexually assaults her there before returning her to her home. Victim does not qualify for relocation based on crime because the sexual assault did not occur in her home. Suspect has not been arrested and his whereabouts are unknown. This is documented in the offense report. Victim requests relocation assistance based on a safety need as suspect has not been detained and he knows where she lives.

## Example 2:

Victim is a minor child killed in a mass casualty school shooting. Victim's mother lives near the school. Victim's mother requests relocation assistance based on a health need. Her treating health care provider submits a letter verifying that living near the crime location is putting her mental health at risk.



# Prioritizing Requests for Victims

The victim's needs will always be prioritized over any eligible claimants requesting relocation on the same claim.

A surviving victim must authorize CVC to approve claimant's request before the victim's.

Maximum \$5,000 per victim application.

# Prioritizing Requests for Claimants

If the victim is deceased, two claimants may be approved for relocation on the deceased victim's claim.

CVC will review relocation requests as they are received, unless multiple claimants are expected. Advocates should inform CVC of any potential requests.

In cases with competing requests, CVC will prioritize based on health/safety needs and the claimant-victim relationship. If claimants cannot agree, CVC will make the final decision.

# Factors Considered when Prioritizing Requests

Additional factors CVC will consider when prioritizing requests for claimants may include:

- Custody agreements after the crime involving the deceased victim's minor children.
- Custody agreements prior to the crime involving a deceased victim (e.g., the deceased victim was a minor and in the custody of a grandparent prior to the crime).
- The health or safety reasons of the requesting claimant.
- The length of time and how recently the claimant was a household member of the victim prior to the crime.

# Prioritizing Requests Examples

## Example 1:

Minor child victim was in the custody of their grandmother prior to the crime. Victim was murdered in the front yard of their home by gang members. The victim's grandmother and father both request relocation, citing health and safety needs. Because the grandmother was the custodial guardian of the victim at the time of the crime and resides at the crime location, her request for relocation should be prioritized over the father's request.

## Example 2:

Victim lived with their cousin for 6 years prior to the crime in Dallas but recently moved into separate residences due to victim's marriage. The victim's mother and extended family live in Buda. The victim has not resided with their mother for more than 10 years. Victim was murdered by their spouse in front of the cousin. The cousin is requesting relocation back to Buda to be closer to family based on a mental health need. The victim's mother is also requesting relocation to a new location in Buda based on a safety need. Although the victim's mother is more closely related by consanguinity, the cousin more recently resided with the victim and witnessed the crime. Also, as the crime occurred in Dallas and not in Buda, the cousin's health needs should be prioritized over the mother's request.

# Important to Remember

- Relocation must occur within three years of the date of crime for crimes after 10/29/2007.
- If the victim has previously been awarded relocation with the same suspect, assistance will be denied for future incidents.
- Assistance will be denied if the suspect moved in with the victim.
- CVC highly recommends the victim or claimant request Direct Deposit set-up prior to processing if they have a bank account.

# Eligible Relocation Expenses

- Security and pet deposits
- Administrative and application fees
- Electric deposit or connection fee
- Gas deposit or connection fee
- Professional moving company fee
- Storage expenses between the date of crime and the move-in date
- Motor vehicle rentals for move (including gas with receipts)
- Personal vehicle mileage (by mileage)
- Commercial transportation costs

# Eligible Relocation Expenses

For out-of-state moves, the following expenses may be considered for the days of the move only:

- Lodging (receipts required)
- Food (proof of overnight lodging required)

# Additional Relocation Expenses

For crimes after 10/29/14, the following expenses may also be covered:

- Internet connection fee
- Security system\* connection fee
- Television\* connection fee

\*The purchase of a security system or television is not a covered expense.

For crimes after 8/31/23, the following expense may also be covered:

Temporary or emergency lodging, limited to 14 days maximum.

Receipts are required and the reimbursement rate is based on the current reimbursement rate for the state of Texas at the time the expense was incurred.



# Temporary or Emergency Lodging

Victim/Claimant may have immediate need to leave residence:

- crime occurred in their residence,
- suspect resides with them, or
- health or safety is at risk staying in the residence immediately following the crime.

Includes hotel, motel, and online marketplace rentals (Airbnb or VRBO).

Limited to 14 days.

# What is the Payment Process?

Relocation may be processed in one or two payments.\*

- Before the move:
  - The first payment may be sent to the applicant to assist with deposits, expenses, and first month's rent. The funds must be accounted for before a second payment will be made.
  - The applicant must submit a complete lease and proof of payment for all deposits and expenses within 30 days of the move.
- After the move:
  - If the applicant has already moved prior to the CVC claim or relocation assistance approval, the complete lease and all receipts should be submitted at the same time.

\*Month-to-month leases are processed differently and will be discussed. Good cause requests may also be considered to make exceptions.

# How Long Do Payments Take to Process?

Every attempt to prioritize relocation payments is made by CVC; however, requests are generally processed in the order they are received. Processing times vary depending on the number of claims at any time.

It is imperative that required documentation is received at the same time. Multiple submissions of the same information or of incomplete information will cause a delay in processing times.

# What is the Process for a Payment to be Issued?

Once the case manager reviews submitted paperwork and recommends a payment:

- The applicant is set up with the Comptroller's Office for payment (if they have not previously been set up).
- The payment is checked to verify it is within the statutory limits for crime date.
- The payment request is sent to the Comptroller's Office for payment issuance.
- The check (or "warrant") is returned to CVC after two business days to be mailed to the applicant at the address provided on their paperwork. The applicant should allow 7 – 10 business days minimum to receive payment.
- If direct deposit has been set up, payment is typically received in the applicant's account within two business days after the request is sent to the Comptroller's office.

# What is the Process for a Payment to be Issued?

- Checks mailed to the wrong address are returned to CVC.
- Lost checks cannot be canceled until 15 days have passed. CVC will verify whether the check was cashed before canceling and reissuing payment.
- If the applicant reports the check has been stolen, CVC will request a copy of the police report filed by the applicant reporting the check as stolen.

# Payment Holds

Advocates assisting applicants may want to discuss the possibility of payment hold with them. If the applicant has a hold with the Texas Comptroller of Public Accounts, this will delay receipt of payment.

Possible reasons for holds:

- Child support arrears
- Non-payment of student loans
- Overpayment of unemployment benefits

In general, CVC does not assist with the resolution of Comptroller holds, however, most relocation payments will be released to the applicant at the request of CVC. This does not include payments made directly to providers.

# Relocation Forms

These forms must be completed and submitted prior to the move:

- ✓ Relocation and Rental Assistance Acknowledgement
- ✓ Relocation Expense Worksheet
- ✓ Letter of Intent (to be completed by the landlord if the lease has not been executed)
- ✓ Payment Affirmation (only if requesting payments directly to landlord; the landlord's tax i.d. or SSN must be provided to make direct payment)

# Relocation Forms


If the move has already occurred, the following are required for payment:

- ✓ Relocation and Rental Assistance Acknowledgement
- ✓ Relocation Expense Worksheet
- ✓ Payment Affirmation (only if requesting payments directly to landlord; the landlord's tax i.d. or SSN must be provided to make direct payment)
- ✓ Proof of payment for all eligible expenses requested
- ✓ A complete, signed copy of the lease agreement



# Relocation and Rental Assistance Acknowledgement

Claim No.: \_\_\_\_\_



**OFFICE OF THE ATTORNEY GENERAL**  
**RELOCATION AND RENTAL ASSISTANCE ACKNOWLEDGMENT**

Relocation and rental costs are available to a victim of stalking, family violence, dating violence, human trafficking, a victim sexually assaulted in their residence, or for a child victim of attempted murder in their home. Certain victims and claimants may also qualify if a health or safety need exists.

The CVC program recommends that you develop a safety and relocation plan with a local crime victim advocate or liaison. You are encouraged to work locally with available resources to find a safe location away from the suspect.

The approved date of crime determines the amount of assistance available:

- For dates of crime before 09/01/2023, the CVC Program may pay up to \$2,000 for expenses and deposits, and three months of rent up to \$1800.
- For dates of crime after 08/31/2023, the CVC Program may pay up to \$5,000 for expenses, deposits, and rent per claim.

⇒ **PRINT THE ADDRESS YOUR RELOCATION PAYMENT NEEDS TO GO TO OR COMPLETE THE DIRECT DEPOSIT AUTHORIZATION FORM INCLUDED IN THIS PACKET.**

(NAME)	(ADDRESS WITH APT # IF APPLICABLE)
(CITY / STATE / ZIP CODE)	( TELEPHONE #)

**PERMANENT CONTACT INFORMATION FOR THE VICTIM OR CLAIMANT:**  
 (This can be a trusted person that can be contacted if there is a problem reaching you)

(YOUR NAME OR NAME OF RELATIVE)	(ADDRESS WITH APT # IF APPLICABLE)
(CITY/STATE/ZIP CODE)	( TELEPHONE #)

⇒ **Have you applied for or are you receiving any relocation or rental assistance from any other agencies or the local housing authority?**  
 Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, amount of assistance: \_\_\_\_\_  
 Name of Agency \_\_\_\_\_  
 Contact Person \_\_\_\_\_ Telephone # ( \_\_\_\_\_ ) \_\_\_\_\_  
 If yes, submit documentation from the agency helping you that shows the amount of financial assistance you are receiving.

⇒ **ACKNOWLEDGMENT**  
*I am requesting financial assistance for rent and relocation expenses resulting from the crime, and the attached Relocation Expense Worksheet is true and correct. I agree to provide the CVC Program with the complete lease, proof of payments, and any other information that might be requested to verify payment of the listed relocation costs. If any information related to this move changes, I will notify the CVC program immediately.*


*I understand that my failure to use these funds for rent and relocation expenses may result in the denial of crime-related reimbursements, closure of the claim, repayment to the CVC Program of any funds paid, and/or additional legal action.*

Printed Name of Victim or Claimant	
Signature of Victim or Claimant	Date

Revised 11/21/2024.

# Relocation Expense Worksheet

Claim No.: \_\_\_\_\_



**OFFICE OF THE ATTORNEY GENERAL**  
**RELOCATION EXPENSE WORKSHEET**

Use the following worksheet to list your estimated costs for relocating to a safe environment, away from the offender, after the eligible crime.

Fill in the estimated amounts in each of the expense categories listed and submit to the CVC Program. Expenses listed below are the only types of assistance that may be approved for reimbursement. Some expenses are only available for the dates of crime indicated.

Be as accurate as possible when providing your **estimated** costs. Some expenses are noted as only reimbursable with receipts or additional information. You will be responsible for statements showing the eligible billed expense, proof of payments, and the complete signed lease agreement before receiving any remaining rental assistance. Money order stubs are not considered proof of payment. Any money that is not accounted for will be deducted from your rental payment.

If your date of crime is after 08/31/2023, you have already moved, and you can submit your complete, signed lease with this packet, the CVC Program may be able to pay all relocation funds available to you without proof of payment for expenses. Check this box if you would like to be reimbursed this way. You do not need to list your expenses, but must list your monthly rent on the last line and sign and date this form.

Check this box if you are only requesting moving expenses. By checking this box, you understand you are forfeiting any available funds for rental assistance. You are still required to submit proof of payment for your moving expenses to the CVC program within 30 days.

Expense	\$ Amount
Rental Deposit/Pet Deposit	\$ /\$
Application Fee/Administrative Fee	\$ /\$
Electric Deposit/Connection Fee	\$ /\$
Gas Deposit/Connection Fee	\$ /\$
Internet Connection Fee - dates of crime after 10/29/2014	\$
Security System Connection Fee - dates of crime after 10/29/2014	\$
Telephone Deposit/Connection or Activation Fee	\$ /\$
Television Connection Fee - dates of crime after 10/29/2014	\$
Water Deposit/Connection Fee	\$ /\$
Professional Moving Company Fees - written estimate required prior to move.	\$
Motor Vehicle Rental - written estimate required prior to move.	\$
Gasoline for Rental Vehicle - estimate for vehicle rental required.	\$
Personal Vehicle Mileage: Starting address: _____ Destination address: _____ <small>(Address / City / State / Zip code)</small>	<i>Mileage will be calculated by the CVC Program</i>
Total Number of One-Way Trips: _____	
Emergency or Temporary Lodging - dates of crime after 08/31/2023 Receipts required and limited to 14 days maximum.	
Out-of-State Move: Lodging - receipts required.	
Out-of-State Move: Food - enter number of travel days and number of claimants; only paid with proof of overnight lodging.	days _____ claimants
Commercial Transportation (receipts for airplane, bus, or train required).	
Storage - complete storage contract and receipts required. Receipts up to the move-in date on the lease will be reimbursed.	
<b>Monthly Rent</b>	\$

\_\_\_\_\_  
PRINTED NAME OF VICTIM OR CLAIMANT

\_\_\_\_\_  
DATE

\_\_\_\_\_  
SIGNATURE OF VICTIM OR CLAIMANT

Revised 11/21/2024.

# Letter of Intent

Claim No.: \_\_\_\_\_

↑ **TO BE FILLED OUT BY THE APARTMENT MANAGER OR LANDLORD** ↑

Please copy your letterhead or business card to the space provided above or submit a copy of your either with this packet. If you do not have a business card or letterhead, the CVC program will attempt to verify you are the property owner through county property records. You may be asked for additional information if we are unable to verify your ownership.

**LETTER OF INTENT**

⇒ NAME OF THE INTENDED OCCUPANTS (and their relationship to the victim):  
\_\_\_\_\_  
\_\_\_\_\_

RENTAL AMOUNT: \$ \_\_\_\_\_ RENTAL DEPOSIT(S): \$ \_\_\_\_\_  
APPLICATION FEE (if any): \$ \_\_\_\_\_ PET DEPOSIT (if any): \$ \_\_\_\_\_  
ADMIN FEE (if any) \$ \_\_\_\_\_

ARE YOU REQUESTING THE FIRST MONTH'S RENT PRIOR TO MOVE IN: YES \_\_\_ NO \_\_\_ (check one)

LOCATION OF INTENDED RESIDENCE: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

ESTIMATED DATE OF MOVE IN: \_\_\_\_\_ (month/day/year)

⇒ Are you aware of any assistance the victim has applied for or received from other agencies, such as a local housing authority?  
Yes \_\_\_ No \_\_\_ if yes, amount of assistance: \_\_\_\_\_  
Name of Agency \_\_\_\_\_  
Contact Person and Telephone # \_\_\_\_\_


⇒ **The CVC program is not a party to the lease. I understand this is one-time assistance and that the lease agreement is between the tenant and myself. I will deal directly with the tenant if issues arise after the lease is signed.**

\_\_\_\_\_  
PRINTED NAME OF LANDLORD / APARTMENT MANAGER      DATE  
\_\_\_\_\_  
SIGNATURE OF LANDLORD/APARTMENT MANAGER      { \_\_\_\_\_ }  
\_\_\_\_\_  
TELEPHONE NUMBER

Revised 11/21/2024.

# Payment Affirmation

Claim No.: \_\_\_\_\_



**OFFICE OF THE ATTORNEY GENERAL**  
**PAYMENT AFFIRMATION**  
To be completed and signed by the victim or claimant.

VICTIM: \_\_\_\_\_  
CLAIMANT: \_\_\_\_\_

Please complete the following information if you want payments to be sent directly to the landlord.  
**If there are no payments to landlord, you do not need to return this form.**

⇒ **MARK THE PAYMENTS YOU WOULD LIKE TO GO TO THE LANDLORD:**  
(Exact amounts should be specified on the Letter of Intent and Relocation Expense Worksheet.)

Application fee       Administration fee       Security deposit  
 First month's rent       Complete rental portion       Pet deposit

⇒ **LANDLORD CONTACT INFORMATION:**  
(This is where the landlord's payment will be mailed. Payment cannot be issued to the landlord without a valid tax I.D. or SSN.)

_____	(____)	_____
NAME OF LANDLORD	PHONE NUMBER	TAX ID OR SSN OF LANDLORD
_____	_____	_____
STREET ADDRESS      SUITE	CITY	STATE      ZIP CODE

⇒ **This form must be signed and dated before we are able to process any crime-related payments to the landlord.**

I affirm that the information provided on this form is true and correct and I understand that providing false information may result in denial of future crime-related payments or reimbursements.

\_\_\_\_\_  
PRINTED NAME OF VICTIM OR CLAIMANT      DATE

\_\_\_\_\_  
SIGNATURE OF VICTIM OR CLAIMANT

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Revised 11/21/2024.

# Family Violence Waivers

Victims of family violence will receive the following waivers with their relocation packet:

- Electric and Telephone Service Deposit
- Gas Service Deposit

Please note, these waivers are issued through the Texas Council on Family Violence. If there are issues with a service provider accepting the forms, CVC is unable to assist.

Once completed, they should be submitted directly to the service provider. They will not be returned to the applicant if they are submitted to the CVC Program.

# Lease Agreement Requirements

- Move-in date must be after the approved date of crime.
- Complete lease is required and must be fully executed. Electronic signatures are acceptable.
- Pet Addendum is needed if pet deposit is requested but no other addendums are required.
- Deposit must be listed on the lease.
- If relocation is to move the victim, victim must be on the lease as lessee or occupant.
- If relocation is to move a claimant, claimant must be on the lease as a lessee or occupant.
- The suspect cannot be on the lease.

# Month-To-Month Leases

If a month-to-month lease is received, CVC will request proof of payment for each month prior to making a recommendation for payment. Each monthly rent payment is processed separately, upon verification they have resided the full month at the property.

# CVC Will Not...

CVC will not:

- Assist with the moving expenses or rent of any new household members that move in after the crime.
- Reimburse for the purchase of a phone or security system.
- Assist with late fees or past due amounts for rent, utilities, or storage.
- Assist with costs associated with the purchase of a home (closing costs, inspection fees, or mortgage payments).



# For More Information

Office of the Attorney General  
Crime Victim Services Division

CVC Program

P.O. Box 12198

Austin, TX 78711-2198

[www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov)

(512) 936-1200 or (800) 983-9933 Main Number

[Crimevictims@oag.texas.gov](mailto:Crimevictims@oag.texas.gov)